

Repairs



Returned Merchandise Authorization

Instructions: Please complete this form for all items you wish to return to 3D Instruments for repair. IMPORTANT! Please include information about the process and the media used with the product. An MSDS is required for any media that is deemed to be hazardous. (This information is important and there will be a delay in processing your return if it is missing). Please include a brief description of the problem with the product. You do not need to send a copy to 3D in advance if you are working from a hard copy but a copy MUST be included with the shipment. If you wish to send any items back for a credit you must have pre-approval from a Customer Service Representative. A Return Authorization Number will be provided and it must be entered on this form and sent to 3D prior to returning the products. (RMA Numbers are not required for repairs, only this completed form). All returns are subject to a minimum evaluation charge of \$65.00. Receipt of your product with this form signifies your approval of these evaluation charges. Any additional Repair Charges above and beyond this evaluation charge will be advised to you prior to the products return back to you. Payment with Credit Card (MasterCard or Visa Only) will be required for all new and unapproved accounts. If this is a New Product and you feel there is a Warranty Problem, contact 3D Quality Assurance before shipping the unit and follow their instructions.

Please return all Repairs
Freight Pre-paid to:

3D Instruments, LLC
Attn: Repairs

2900 E. White Star Ave.
Anaheim, CA 92806 USA

Phone: 714-399-9200
Fax: 714-399-9221
www.3DInstruments.com

Required *

Date:

PO#:

Same as Billing

Customer Billing Address

Company Name *

Address1: *

Address2:

City *

State *

Zip Code *

Contact Phone *

Contact Name *

Email *

Customer Return Shipping Address

Company Name *

Address1 *

Address2

City *

State *

Zip Code *

Contact Fax

RMA # (Required for Credits only. Contact 3D)

List of items to be returned

LI	Part Number or Description *	Serial Number *	Certify Only	Repair as Required	Process Media Used *
1	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Problem: *					
<input type="text"/>					
2	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Problem:					
<input type="text"/>					
3	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Problem:					
<input type="text"/>					
4	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
Problem:					
<input type="text"/>					
5	<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>

Do Not Write Below Line. 3D Use Only.

Date Received:

Received By:

Base RMA Number:

- Re-Certify Only
- Repair
- Credit