

Customer Satisfaction Survey



In order for 3D Instruments to continually improve its products and services we ask that you complete this survey and return it to us at your convenience. All comments will be held in the strictest confidence and your comments will only be used to improve our products and service levels. If you wish to complete this anonymously, print the form and fill in your responses and mail it to the address on the right. Thank you for your time and your continued business.

3D Instruments, LLC
Attn: Customer Service Manager

2900 East White Star Ave.
Anaheim, CA 92806 U.S.A.

Phone: 714-399-9200
Fax: 714-399-9221
www.3DInstruments.com

Required *

Customer Name	<input type="text"/>
Address	<input type="text"/>
City	<input type="text"/>
State	<input type="text"/>
Zip Code	<input type="text"/>
Respondents Name	<input type="text"/>
Region/Territory	<input type="text"/>
Position	<input type="text"/>
Phone	<input type="text"/>

How do you rate our overall quality of service?

- Excellent
- Good
- Acceptable
- Needs work

How do you rate our application and technical support?

- Excellent
- Good
- Acceptable
- Needs work

How do you rate our response time to inquiries?

- Excellent
- Good
- Acceptable
- Needs work

How do you rate our employee courtesy?

- Excellent
- Good
- Acceptable
- Needs work

How do you rate the overall quality of our products?

- Excellent
- Good
- Acceptable
- Needs work

How do you rate our delivery performance?

- Excellent
- Good
- Acceptable
- Needs work

How do you rate our delivery for repairs?

Which 3D Products do you purchase the most?

- Excellent
- Good
- Acceptable
- Needs work

- Direct Drive Process Gauge
- Direct Drive Test Gauge
- Direct Drive Caisson Gauge
- Precision Test Gauge
- Low Pressure Gauges
- Hand Pumps
- Carrying Cases
- OEM Mini Gauges
- Sierra Air Booster
- OEM Hoses

Any thoughts you'd like to share with our organization on how we can serve you better: